Thank you for purchasing ExtremeCloud IQ Licenses. These licenses can be used for both ExtremeCloud IQ and ExtremeCloud IQ – Site Engine.

ExtremeCloud IQ – Site Engine

ExtremeCloud IQ – Site Engine can be deployed in either connected mode or air gap mode.

In connected deployment mode, ExtremeCloud IQ – Site Engine utilizes these licenses through connection to ExtremeCloud IQ. It is required to link your Extreme Portal to ExtremeCloud IQ. Once those are linked together, you can use the licenses you purchased in both ExtremeCloud IQ and ExtremeCloud IQ – Site Engine.

In air gap deployment mode, ExtremeCloud IQ – Site Engine utilizes these licenses based on license file. During the generation of the license file, those licenses are assigned to the Locking ID of the ExtremeCloud IQ – Site Engine.
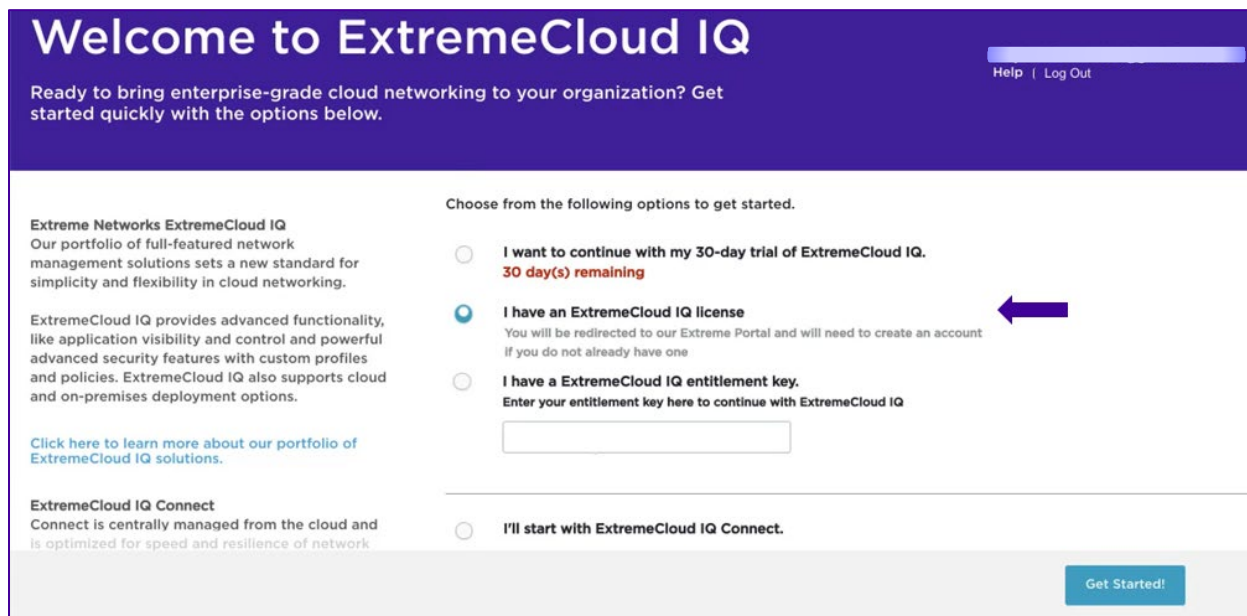
ExtremeCloud IQ NAC Subscriptions

ExtremeCloud IQ NAC subscriptions can be used for both ExtremeCloud A3 and ExtremeControl for ExtremeCloud IQ – Site Engine. Please check activation instructions specific for ExtremeCloud A3 here.

Connected deployment mode: Linking your Extreme Portal account — For End Customers:

To use the licenses, you must log into your ExtremeCloud IQ GUI.

When you initially log in to the ExtremeCloud IQ GUI, you are prompted to choose one of the following options (some options may be disabled for you):
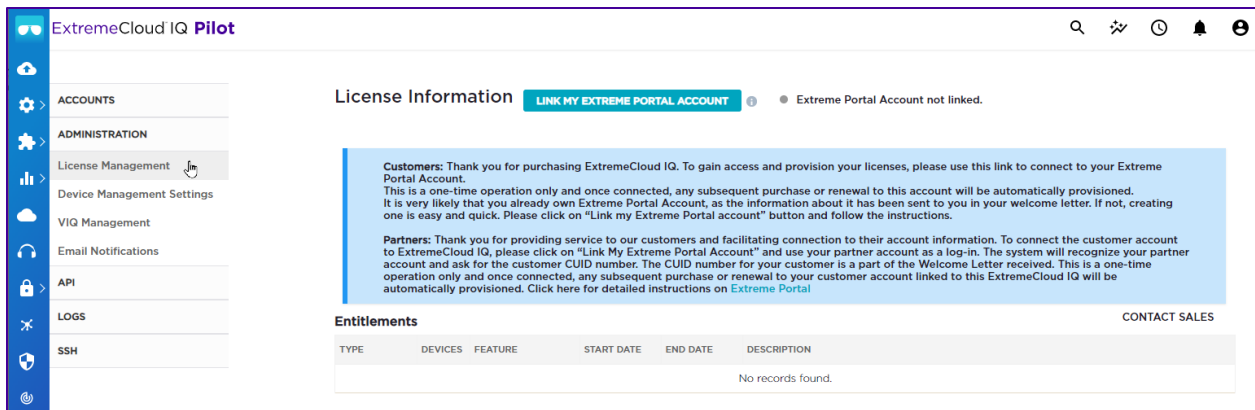

ExtremeCloud IQ GUI

Please choose the second option "I have an ExtremeCloud IQ license" to link your account. To be able to use the licenses you purchased, you will be asked to enter your Extreme Portal[1,2] credentials.

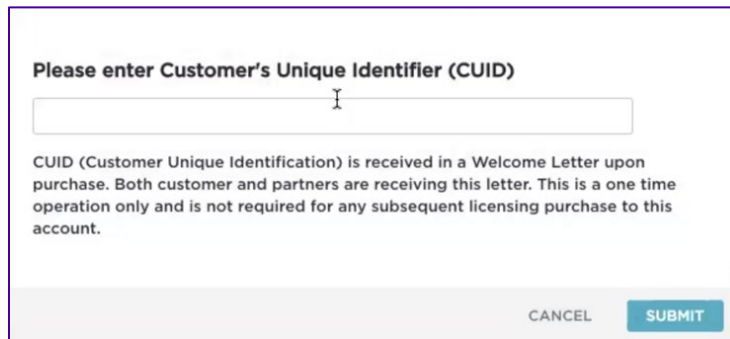If you are already using [ExtremeCloud IQ GUI](#), please navigate to

and click on "Link my Extreme Portal Account" to use your licenses (you will be asked to enter your Extreme Portal[1,2] credentials).

ExtremeCloud IQ License Management Page GUI – BEFORE Link Is Complete

Connected deployment mode: Linking your Extreme Portal account—For Distributors/Partners/Resellers:

Scenario 1: If you are creating the **ExtremeCloud IQ instance for your end customers**, when you link the end customer's account, you enter your Extreme Portal credentials and then you enter **the end customer's Customer Unique Identifier (CUID)**. The **CUID** can be found in the Welcome Letter that you received.
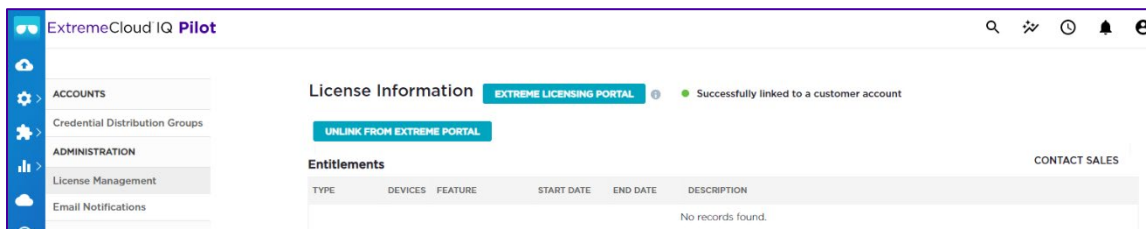
CUID Dialog Box

Contract Number	5-013▮▮▮▮
Contract Start Date (mm/dd/yyyy)	10/19/2020
Contract End Date (mm/dd/yyyy)	12/31/2021
CUID	wxiV▮▮▮▮ ←

Welcome Letter Snip

Scenario 2: If you are creating the **ExtremeCloud IQ instance for your own company**, you enter your Extreme Portal credentials and then you enter **your company's Customer Unique Identifier (CUID)**. The **CUID** can be found in the Welcome Letter that you received.

Once this operation is complete, it will be indicated that the linking has been processed successfully.
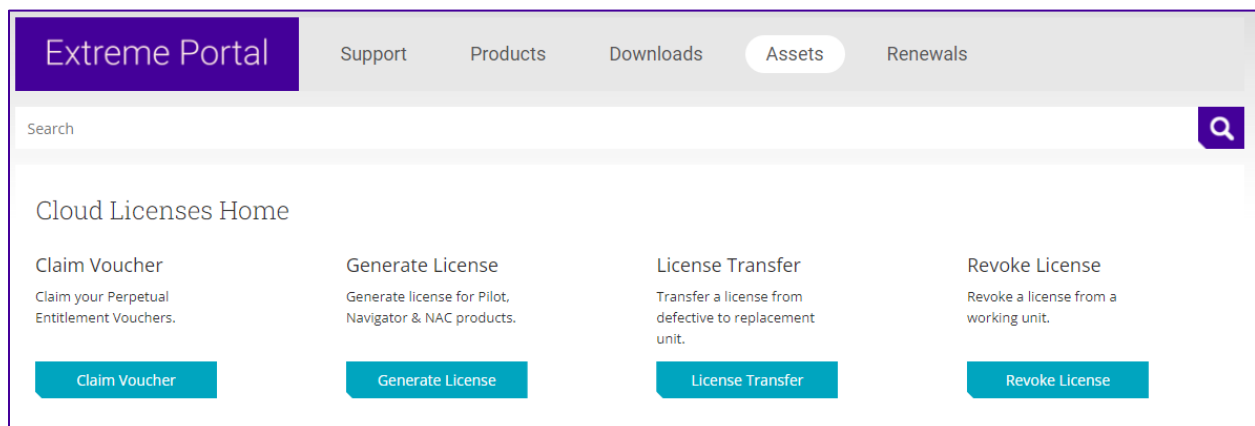

ExtremeCloud IQ License Management Page GUI – AFTER Link Is Complete

Note that only consumed licenses in ExtremeCloud IQ are displayed in the GUI under the "Entitlements" section. As more devices are onboarded, the count will change. There may be some delay in displaying license updates.
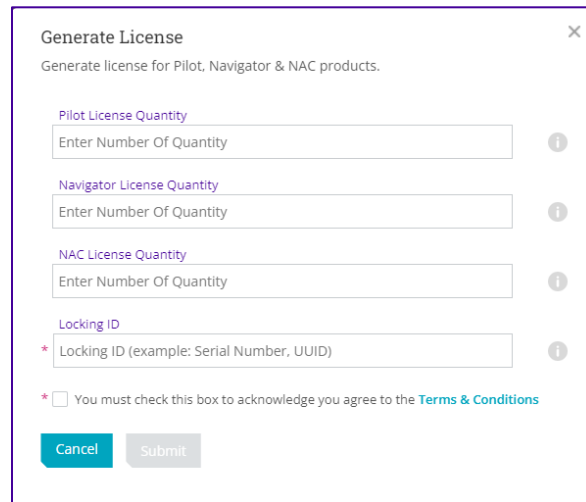
Air gap deployment mode: Generate and Install the License File

To generate the license file, you must log into your Extreme Portal[1]. Navigate to **Assets > Cloud Licenses Home**.
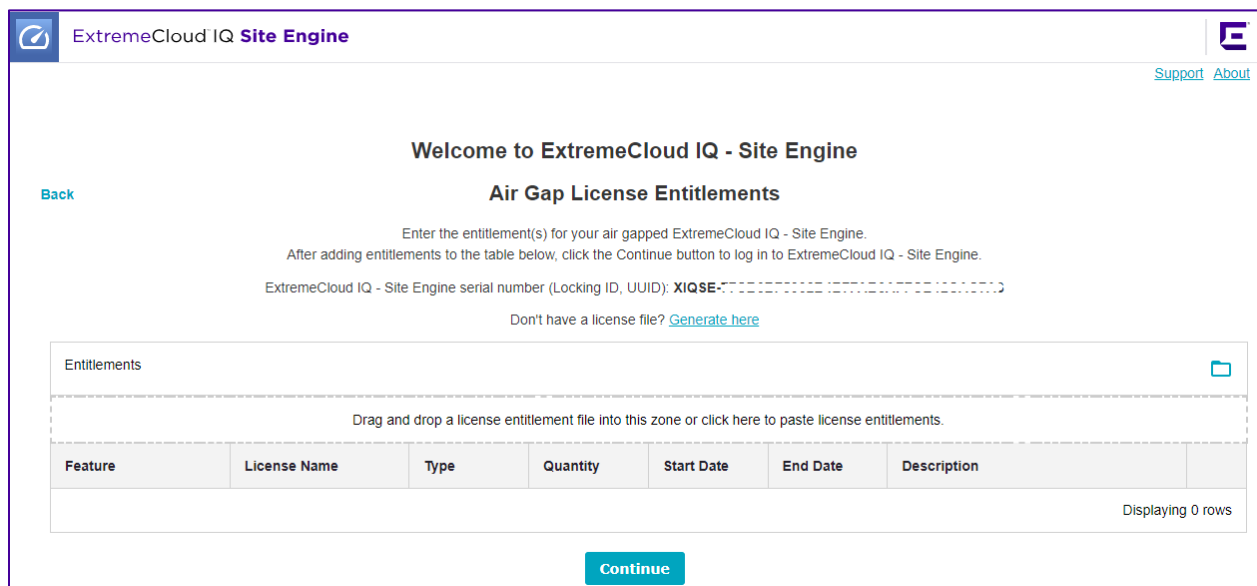

Extreme Portal – Cloud Licenses Home

Select "Generate License" and fill the form with the required quantities. NAC License Quantity is expected in the number of End Systems (1000 is the quantity of XIQ-NAC-S-1K). Locking ID is displayed in the ExtremeCloud IQ – Site Engine GUI. The Locking ID starts with "XIQSE-" followed by 32 characters (numbers and uppercase letters).

Generate License input form

The license file can be downloaded[3] from Extreme Portal and inserted into the ExtremeCloud IQ – Site Engine.

ExtremeCloud IQ – Site Engine Locking ID and place to insert license file

Notes:

[1] If you don't have an Extreme Portal account, you will be required to register for one at the [Extreme Portal](#).

[2] If you are not successful in linking your account and believe you have a new subscription that requires linking, please contact [Global Technical Assistance Center](#). Not being able to link is typically an indication that the entitlements are not tied to your account.

[3] If the license file was not generated and you believe you have required subscription quantity, please contact [Global Technical Assistance Center](#). Not being able to generate license file is typically an indication that the entitlements are not tied to your account.